



EMS service packages

Hamilton Medical, Inc.



Dedicated loaner fleet

When caring for critically ill patients, you cannot afford delays or uncertainties with your ventilation equipment. That is why we offer the ultimate service plan for the HAMILTON-T1; providing comprehensive support to ensure it is always operating at peak performance when lives are on the line.

Expert service technicians deliver comprehensive preventive maintenance, software updates, priority repairs, and 24/7 emergency technical assistance.

With our ultimate service plan, you can focus on your patients with complete confidence in your life-supporting ventilation equipment.

HAMILTON
MEDICAL



Overview of included services by package

	PM only	Standard	Premium	Ultimate
Choice between onsite or depot service	✓	✓	✓	✓
Depot pricing	\$500	\$1,325	\$1,595	\$2,650
On-site pricing	\$500	\$1,650	\$1,925	\$2,950
Oxygen cell replacement	✓	✓	✓	✓
O-ring and HEPA filter replacement	✓	✓	✓	✓
Base-level software updates	✓	✓	✓	✓
Complete service software calibration	✓	✓	✓	✓
Smart li-ion battery replacement as needed		✓	✓	✓
Onsite travel and expenses		✓	✓	✓
All preventative and corrective maintenance*		✓	✓	✓
Dedicated loaner fleet**			✓	✓
Shipping and handling			✓	✓
Physical damage***				✓
Priority handling and response time				✓

✓ Included

* Including parts and labor / ** Ships within 24 hours of notification / *** Excludes damage due to negligence and total device replacement (fire, water, acts of God, etc.)



Multi-year and multi-product discounts available

For further information, contact your Hamilton Medical representative or email our Technical Support Team at reno.techsupport@hamiltonmedical.com.